



Siphesihle Baloyi

None

Contact Me

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Africa

Birth Date

30/Dec/2005

Other Info

Skills

Languages

English, Zulu

Interest

Music, travellings, reading

Summary

I am a good listener and learner, able to communicate well with a group and on an individual level. I am able to motivate and direct my talents and skills to meet objectives. I always seek to achieve a high standard in whatever work I undertake. I am well organised with a clear and positive approach to problem solving.

Education

Crystal Park high School

2019 - 2023

Matric

English HL | Afrikaans FAL | Mathematics | Physical Sciences |
Life Sciences | Geography | Life Orientation

Dynamic Health And training Institute

2024 - 2025

Health Promotion officer

responsible for planning and delivering programs that promote physical, mental, and social health among learners and staff.

They work closely with teachers, parents, and health services to create a safe and supportive school environment

Experience

UPS SCS South Africa

2025 - 2026

Frontline Customer Service / Technical Support

Served as first point of contact for customer inquiries regarding UPS systems and services.

Provided frontline customer support via phone, email, and direct communication.

Assisted customers with basic troubleshooting including power issues, alarms, and battery alerts.

Logged customer requests, incidents, and resolutions in CRM/ticketing systems.

Coordinated technician visits, maintenance schedules, and replacement parts.

Escalated complex technical issues to senior technical teams.

Guided customers on safe usage, startup/shutdown procedures, and basic maintenance.

Maintained professional communication and ensured customer satisfaction

Boksburg Civic clinic

2024 - 2024

Health Assistance

Took vital signs including temperature, pulse, respirations, and weight.

Assisted with wound dressing and basic medical procedures.

Administered injections under supervision.

Followed infection control and safety protocols.

Maintained patient confidentiality and accurate medical records.

Frank Mynhardt Care Centre

2024 - 2024

Care Giver

Assisted residents with daily living activities including bathing, dressing, grooming, and mobility.

Supported meal routines and personal care according to individual care plans.

Maintained patient dignity, safety, and comfort at all times.

Recorded daily observations and reported health concerns to supervisors

McDonald's K90 The Palms

2025 - 2025

Crew /Barista

Provide positive customer experience by taking orders, preparing food, handling payments, and maintaining cleanliness and safety standards in various areas, including the front counter, drive-thru, and kitchen. Key

duties include efficient service, accurate order processing, food assembly, and upholding the company's quality, service, and cleanliness (QSC) principles.

Core Responsibilities:

Communication Skills: Strong ability to interact effectively with customers and team members.

Teamwork: A willingness to work collaboratively with others.

Reliability: Punctuality and dependability

Adaptability: Ability to work in different restaurant areas (kitchen, counter, drivethru) as needed.

Team-Oriented: Works closely with a team to achieve collective goals
